

## TERMS AND CONDITIONS

Welcome to our website <https://project33.org> (“Website” or “Site”). If you continue to browse and use this Website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern EcoCircle Community Interest Company (CIC) relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

### 1. IDENTIFICATION

<https://project33.org> is a site operated by EcoCircle CIC; registered in England and Wales, registration number: 13649463. Registered address: 5 Donnington Square, Newbury, Berkshire, RG14 1PJ, United Kingdom; Email: [info@project33.org](mailto:info@project33.org); Telephone.: +42 (0)1635 224 322.

### 2. PRIVACY POLICY

**EcoCircle CIC is committed to ensuring that your privacy is protected.** When using our services or website we may ask you to provide information to us by which you can be identified. Your personal data will be used to provide the information, goods and services offered through our website to you, for billing and order fulfilment.

Please rest assured that we only use the information we hold about you in accordance with the General Data Protection Regulations. We will not collect any personal data from you we do not need to provide and oversee this service to you. No third parties have access to your personal information unless the law allows them to do so.

If you sign up to our newsletter and emails we may use your email address to send you marketing information about our content, products or services. You can opt out of these at any point and you can ask for personal data to stop being recorded at any time.

Your details will be used to send you communication required by law, for example updates to our privacy policy or important warranty and recall information relating to the products we have sold you previously.

#### Cookies & monitoring

A cookie is a small text file that is placed on your device to help the site provide a better user experience. In general, cookies are used to retain user preferences and provide anonymised tracking data to third party applications such as Google Analytics.

In addition to making your browsing experience better, our website uses cookies to distinguish from other users of our website. Cookies also provide us

with information about how this website is used so we can keep it as up to date, relevant and error-free as possible. Further information about the types of cookies that may be used on this website is set out below.

- Strictly necessary cookies – these are cookies that are essential to the operation of our website
- Analytical/performance cookies. These cookies allow us to recognise and count the number of visitors to our website.
- Functionality cookies – These cookies are used to recognise you when you return to our website.

We may monitor traffic to our site and collect the following information:

- The IP address of your computer
- The referring website from which you have got to our website from

The reasons for this are:

- To make ongoing improvements to our website based on this data
- To see our most popular sources of business

You may wish to disable cookies on this site and on others. The most effective way to do this is to disable cookies on your browser. You can also consult the About Cookies website (<https://www.aboutcookies.org>) for guidance on different browsers.

### **Disclosure of personal data**

We may disclose your personal data:

- to other companies we are working with
- if we sell our business
- to agents and service providers
- In cases where we are required by law to pass on information or if we believe action is necessary for fraud, cyber-crime or to protect the website, rights, personal safety of person/s.
- We may also disclose aggregate statistics about visitors to our website in order to describe our services to prospective partners and other reputable third parties and for other lawful purposes, but these statistics will include no personally identifiable information.

### **Customer privacy rights**

You have the right to request a copy of the information that we hold about you. We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information which is inaccurate.

You have the legal right to have all personal data removed from our records. Please contact us at [info@project33.org](mailto:info@project33.org) stating 'personal data' in the subject

line if you wish to amend your data or remove consent and have your personal data removed.

### **3. RIGHT TO CANCEL**

You have the right to cancel the purchase of a good without having to give a reason at any time within the “cooling off period” of seven working days, beginning on the day after you receive the goods.

If you are in possession of the goods you are under the duty to retain them and take reasonable care of them. You must send the goods back to us to our contact address at your own cost (unless we delivered the item to you in error or the item is damaged or defective) as soon as possible once you have cancelled the contract.

We reserve the right to make a charge not exceeding our direct costs of recovering the goods if you do not return the goods or return them at our expense.

Once you have notified us that you wish to cancel the contract, any sum debited to us will be refunded to you as soon as possible and in any event within 30 days of your cancellation.

You will not have any right to cancel a purchase for the supply of any of the following goods:

for the supply of good made to your specifications or clearly personalised or which by reason of their nature cannot be returned or are liable to deteriorate or expire rapidly;

### **4. NOTICES**

All notices you send us must be sent to the contact details on this site. We may give notice to you at either the email or postal address you provide to us when making a purchase. [Notice will be deemed received and properly served 24 hours after an email is sent or three days after the date of posting of any letter.] In providing the service of any notice, it will be sufficient to prove, in the case of a letter, that the letter was properly addressed, stamped and placed in the post and, in the case of an email that the email was sent to the specified email address of the addressee.

### **5. CONCLUSION**

These terms are governed by English law. Any contract for the purchase of goods from this site and any dispute or claim arising out of or in connection with any such contract will be governed by English law. You and we both agree that the courts of England will have non-exclusive jurisdiction.